

# OUTGOING ADVENTURES

## ***Booking your air...***

The air fares indicated in this booklet can be used as a very close guide for what an economy class air ticket will cost you from the indicated major gateway, exclusive of taxes, airport user fees, and fuel surcharges. These prices are based on the lowest available inventory on a limited number of scheduled airlines with which we have contracts, and are accurate only at the time of printing. Though we are usually very good at confirming the indicated price, fares can go up without notice, especially if you book late and lower fare space is sold out. If you want a no-obligation, tax-inclusive routing / fare quote from your home airport prior to booking your trip, please contact us. If you want a specific routing on a specific airline, please ask us for a quote, bearing in mind that we do not generally use charter airlines and that bookings made on carriers with which we do not have contracts may require full, non-refundable payment at time of reservation. These fares may also be higher than our published rates.

## **Frequent Flier Points**

If you want to redeem points for free travel, you must deal directly with the airline or reward scheme operator. If you want to collect points on an eligible ticket purchased from Adventures Abroad, please provide us with your membership number prior to travel. You should always present your membership card at check-in and retain ticket stubs and / or boarding card stubs until your account has been credited.

## **Seating and Special Requests**

We will assist in requesting preferred seating for your flights, if possible (some airlines do not offer pre-assigned seating). Please be aware, however, that it is ultimately up to the airline to honour this request. Airline overbooking practices and / or equipment changes may necessitate unannounced seating changes over which Adventures Abroad has no control. If seating is very important to you, we suggest that you call the airline directly to reconfirm your seating at least two days prior to travel, and that you check in for your flight as early as possible.

## **Land Only Arrangements**

If you prefer to make your own air arrangements, you can book most of our tours on a LAND ONLY basis. We advise all land only passengers to confirm the status of their chosen tour before making any non-refundable air arrangements. Please refer to our general Terms & Conditions pertaining to Land Only Bookings, Reservations, Payments, Cancellation, Refunds, Transfers, Baggage, etc.

## ***Terms & Conditions Amendment...***

***Contrary to information provided in our general brochure, credit card payments are accepted for deposit only. We request that final balance payments be made by cheque. Please see our full current Terms & Conditions (attached).***

# Outgoing Adventures

## Americas

### Americas: Mexico, Central America & Caribbean

#### VIVA CUBA!

Tour Code: **OACU** Begins In: **Havana**  
Days: **14** Ends In: **Havana**

	From	From
	Land Only	Miami Los Angeles

07 Nov 17	20 Nov 17	\$2,950		
01 Feb 18	14 Feb 18	\$2,950		
06 Nov 18	19 Nov 18	\$2,950		
31 Jan 19	13 Feb 19	\$2,950		
05 Nov 19	18 Nov 19	\$2,950		

Travel restrictions may apply depending on your nationality

#### COSTA RICA

'Jungle Lovin'

Tour Code: **OACS** Begins In: **San Jose**  
Days: **8** Ends In: **San Jose**

	From	From
	Land Only	Miami Los Angeles

20 Dec 17	27 Dec 17	\$2,090	\$2,750	\$3,020
18 Feb 18	25 Feb 18	\$2,090	\$2,650	\$2,920
28 Oct 18	04 Nov 18	\$2,090	\$2,650	\$2,920
19 Dec 18	26 Dec 18	\$2,090	\$2,750	\$3,020
17 Feb 19	24 Feb 19	\$2,090	\$2,650	\$2,920
27 Oct 19	03 Nov 19	\$2,090	\$2,650	\$2,920
18 Dec 19	25 Dec 19	\$2,090	\$2,750	\$3,020

#### COSTA RICA

Livin' la Pura Vida

Tour Code: **OACR** Begins In: **San Jose**  
Days: **14** Ends In: **Managua**

	From	From
	Land Only	Miami Los Angeles

20 Dec 17	02 Jan 18	\$2,890	\$3,550	\$3,820
18 Feb 18	03 Mar 18	\$2,690	\$3,250	\$3,520
28 Oct 18	10 Nov 18	\$2,690	\$3,250	\$3,520
17 Feb 19	02 Mar 19	\$2,690	\$3,250	\$3,520
27 Oct 19	09 Nov 19	\$2,690	\$3,250	\$3,520

### Americas: Southern South America

#### ARGENTINA & CHILE

'To the End of the World'

Tour Code: **OAAR** Begins In: **Buenos Aires**  
Days: **14** Ends In: **Buenos Aires**

	From	From
	Land Only	Miami Los Angeles

14 Jan 18	27 Jan 18	\$4,630	\$6,080	\$6,020
01 Nov 18	14 Nov 18	\$4,630	\$6,080	\$6,020
13 Jan 19	26 Jan 19	\$4,630	\$6,080	\$6,020
31 Oct 19	13 Nov 19	\$4,630	\$6,080	\$6,020

\$1000 DEPOSIT REQUIRED

A mandatory single supplement may apply to this tour if you have selected our share program and we cannot find you a share partner.

### Americas: Northeast South America

#### COLOMBIAN HEARTLANDS

Bogota, Santander, the Cafetera & Cartagena

Tour Code: **OACO** Begins In: **Bogota**  
Days: **11** Ends In: **Cartagena**

	From	From
	Land Only	Miami Los Angeles

01 Dec 17	11 Dec 17	\$2,650	\$3,180	\$3,250
23 Feb 18	05 Mar 18	\$2,650	\$3,180	\$3,250
30 Nov 18	10 Dec 18	\$2,650	\$3,180	\$3,250
22 Feb 19	04 Mar 19	\$2,650	\$3,180	\$3,250
29 Nov 19	09 Dec 19	\$2,650	\$3,180	\$3,250

### Americas: Northwest South America

#### PERU

'Andes & Incas'

Tour Code: **OAPE** Begins In: **Lima**  
Days: **8** Ends In: **Lima**

	From	From
	Land Only	Miami Los Angeles

26 Feb 18	05 Mar 18	\$2,430	\$3,330	\$3,230
07 May 18	14 May 18	\$2,430	\$3,330	\$3,230
09 Jul 18	16 Jul 18	\$2,430	\$3,330	\$3,230
01 Oct 18	08 Oct 18	\$2,430	\$3,330	\$3,230
25 Feb 19	04 Mar 19	\$2,430	\$3,330	\$3,230
06 May 19	13 May 19	\$2,430	\$3,330	\$3,230
08 Jul 19	15 Jul 19	\$2,430	\$3,330	\$3,230
30 Sep 19	07 Oct 19	\$2,430	\$3,330	\$3,230

LAND ONLY CLIENTS: In order to provide adequate connection time, please ensure that your return flight home from Lima does NOT depart earlier than 9:00 p.m.

#### HIGH ON PERU & BOLIVIA

Tour Code: **OAPB** Begins In: **Lima**  
Days: **14** Ends In: **La Paz**

	From	From
	Land Only	Miami Los Angeles

26 Feb 18	11 Mar 18	\$3,230	\$4,030	\$4,180
07 May 18	20 May 18	\$3,230	\$4,030	\$4,180
09 Jul 18	22 Jul 18	\$3,230	\$4,030	\$4,180
01 Oct 18	14 Oct 18	\$3,230	\$4,030	\$4,180
25 Feb 19	10 Mar 19	\$3,230	\$4,030	\$4,180
06 May 19	19 May 19	\$3,230	\$4,030	\$4,180
08 Jul 19	21 Jul 19	\$3,230	\$4,030	\$4,180
30 Sep 19	13 Oct 19	\$3,230	\$4,030	\$4,180

## Europe

### Europe: Western

#### ICELAND

'Vikings & Volcanoes'

Tour Code: **OAIC** Begins In: **Reykjavik**  
Days: **12** Ends In: **Reykjavik**

	From	From
	Land Only	New York Los Angeles

12 Aug 18	23 Aug 18	\$4,890	\$5,870	\$6,160
11 Aug 19	22 Aug 19	\$4,890	\$5,870	\$6,160

A mandatory single supplement may apply if you have selected share program and we cannot find a share partner for you. Number of singles is limited.

#### SENSATIONAL SPAIN

Barcelona, Madrid, Cordoba, Granada & Sevilla

Tour Code: **OASP** Begins In: **Barcelona**  
Days: **13** Ends In: **Seville**

	From	From
	Land Only	New York Los Angeles

08 May 18	20 May 18	\$3,390	\$4,270	\$4,470
24 Jul 18	05 Aug 18	\$3,390	\$4,370	\$4,570
18 Sep 18	30 Sep 18	\$3,390	\$4,270	\$4,470
07 May 19	19 May 19	\$3,390	\$4,270	\$4,470
23 Jul 19	04 Aug 19	\$3,390	\$4,370	\$4,570
17 Sep 19	29 Sep 19	\$3,390	\$4,270	\$4,470

### Europe: Mediterranean & Adriatic

#### THE GREEK ISLES

a Cultural Journey

Tour Code: **OAGR** Begins In: **Athens**  
Days: **13** Ends In: **Athens**

	From	From
	Land Only	New York Los Angeles

06 May 18	18 May 18	\$2,956	\$3,886	\$4,056
08 Jul 18	20 Jul 18	\$2,956	\$3,886	\$4,056
09 Sep 18	21 Sep 18	\$2,956	\$3,886	\$4,056
05 May 19	17 May 19	\$2,956	\$3,886	\$4,056
07 Jul 19	19 Jul 19	\$2,956	\$3,886	\$4,056
08 Sep 19	20 Sep 19	\$2,956	\$3,886	\$4,056

\* JULY air levels based on booking WELL IN ADVANCE

#### HIKING THE GREEK ISLES

Trampin' through the Cyclades

Tour Code: **OAGH** Begins In: **Athens**  
Days: **14** Ends In: **Athens**

	From	From
	Land Only	New York Los Angeles

05 May 18	18 May 18	\$2,956	\$3,886	\$4,066
21 Jul 18	03 Aug 18	\$2,956	\$3,886	\$4,066
08 Sep 18	21 Sep 18	\$2,956	\$3,886	\$4,066
04 May 19	17 May 19	\$2,956	\$3,886	\$4,066
20 Jul 19	02 Aug 19	\$2,956	\$3,886	\$4,066
07 Sep 19	20 Sep 19	\$2,956	\$3,886	\$4,066

#### CROATIA & MONTENEGRO

Day Hiking in Adriatica

Tour Code: **OACM** Begins In: **Kotor**  
Days: **14** Ends In: **Zagreb**

	From	From
	Land Only	New York Los Angeles

03 May 18	16 May 18	\$3,290	\$4,390	\$4,640
14 Sep 18	27 Sep 18	\$3,290	\$4,390	\$4,640
02 May 19	15 May 19	\$3,290	\$4,390	\$4,640
13 Sep 19	26 Sep 19	\$3,290	\$4,390	\$4,640

Maximum group size 16

#### NORTHERN ITALY

Venice, Florence, Cinque Terre, Siena & Rome

Tour Code: **OARV** Begins In: **Venice**  
Days: **13** Ends In: **Rome**

	From	From
	Land Only	New York Los Angeles

02 May 18	14 May 18	\$3,790	\$4,820	\$5,030
12 Jul 18	24 Jul 18	\$3,790	\$4,920	\$5,130
27 Sep 18	09 Oct 18	\$3,790	\$4,820	\$5,030
01 May 19	13 May 19	\$3,790	\$4,820	\$5,030
11 Jul 19	23 Jul 19	\$3,790	\$4,920	\$5,130
26 Sep 19	08 Oct 19	\$3,790	\$4,820	\$5,030

Airfares above are provided as samples only, before taxes. For fares and routings from other cities, please contact us.

**NORTHERN ITALY**

Rome, Siena, San Gimignano, the Cinque Terre &amp; Florence

Tour Code: **OARF****Begins In: Rome**

Days: 11

**Ends In: Florence***From From**Land Only New York Los Angeles*

02 May 18	12 May 18	\$3,260	\$4,290	\$4,500
12 Jul 18	22 Jul 18	\$3,260	\$4,390	\$4,600
27 Sep 18	07 Oct 18	\$3,260	\$4,290	\$4,500
01 May 19	11 May 19	\$3,260	\$4,290	\$4,500
11 Jul 19	21 Jul 19	\$3,260	\$4,390	\$4,600
26 Sep 19	06 Oct 19	\$3,260	\$4,290	\$4,500

\* JULY air levels based on booking WELL IN ADVANCE

**THE DALMATIAN COAST**

with Croatia, Bosnia-Herzegovina &amp; Montenegro

Tour Code: **OAAD****Begins In: Zagreb**

Days: 13

**Ends In: Dubrovnik***From From**Land Only New York Los Angeles*

10 May 18	22 May 18	\$3,452	\$4,602	\$4,802
05 Jul 18	17 Jul 18	\$3,452	\$4,602	\$4,802
21 Sep 18	03 Oct 18	\$3,452	\$4,602	\$4,802
09 May 19	21 May 19	\$3,452	\$4,602	\$4,802
04 Jul 19	16 Jul 19	\$3,452	\$4,602	\$4,802
20 Sep 19	02 Oct 19	\$3,452	\$4,602	\$4,802

**Africa-Mideast****Africa: East****TANZANIA**

The Classic Safari

Tour Code: **OATZ****Begins In: Arusha**

Days: 8

**Ends In: Arusha***From From**Land Only New York Los Angeles*

09 Jul 18	16 Jul 18	\$3,750	\$5,550	\$5,750
01 Oct 18	08 Oct 18	\$3,750	\$5,200	\$5,400
08 Jul 19	15 Jul 19	\$3,750	\$5,550	\$5,750
30 Sep 19	07 Oct 19	\$3,750	\$5,200	\$5,400

A mandatory single supplement may apply to this tour if you have selected our share program and we cannot find a share partner for you.

**Africa: Southern****SOUTHERN AFRICA**

Lions and Falls and Wine, oh MY!

Tour Code: **OASA****Begins In: Johannesburg**

Days: 14

**Ends In: Cape Town***From From**Land Only New York Los Angeles*

24 Feb 18	09 Mar 18	\$4,790	\$5,940	\$6,240
04 Nov 18	17 Nov 18	\$4,790	\$5,940	\$6,240
23 Feb 19	08 Mar 19	\$4,790	\$5,940	\$6,240
03 Nov 19	16 Nov 19	\$4,790	\$5,940	\$6,240

A mandatory single supplement may apply to this tour if you have selected our share program and we cannot find a share partner for you.

**Asia-Pacific****Asia: Southeast****SOUTHEAST ASIA CIRCUIT**

Vietnam • Cambodia • Laos

Tour Code: **OASE****Begins In: Bangkok**

Days: 16

**Ends In: Siem Reap***From From**Land Only New York Los Angeles*

27 Nov 17	12 Dec 17	\$3,890	\$5,140	\$4,940
24 Jan 18	08 Feb 18	\$3,890	\$5,140	\$4,940
26 Nov 18	11 Dec 18	\$3,890	\$5,140	\$4,940
23 Jan 19	07 Feb 19	\$3,890	\$5,140	\$4,940
25 Nov 19	10 Dec 19	\$3,890	\$5,140	\$4,940

Airmiles above are provided as samples only, before taxes. For fares and routings from other cities, please contact us.

## WHAT YOU NEED TO KNOW

Outgoing Adventures is a division of Adventures Abroad World Wide Travel Ltd.

### RESERVATIONS AND DEPOSITS

The easiest way to make a reservation is to contact us by telephone. You can also book online through our website. A non-refundable \$500 deposit is payable at the time of booking; if a reservation is made within 60 days, full payment is required. Some trips require a larger deposit. If international airline bookings require a non-refundable payment in order to secure space or the lowest available fare, we will require an increase in deposit equal to the cost of the ticket(s). Early enrolment is always encouraged as group size is limited and some trips require greater preparation time. Once we have received your deposit, we will confirm your space and send you a confirmation package containing your trip itinerary, any visa/travel permit related documents, invoice, clothing and equipment recommendations, general information on your destination(s), and forms for you to complete, sign and return to us. Your air e-tickets (if applicable), final hotel list, final trip itinerary, and instructions on how to join your tour, will be sent approximately 2-3 weeks prior to departure.

### PAYMENTS

We accept MasterCard, Visa and American Express for deposits and insurance. An "Administrative Fee" will be assessed on all final payments; this fee will be discounted if payments are made by cheque, wire transfer or online bank transfer. Bookings from outside of North America will be charged in Canadian Dollars. Your verbal authorization to take payment confirms your acceptance of these Terms & Conditions and your reservation whether or not you have signed the appropriate credit/charge card draught. We require a signature on file for final payment by credit card, even if payment has already been made. An invoice will be sent to you with your confirmation package; supplementary invoices maybe sent before final payment date, 60 days prior to departure.

### CANCELLATIONS, REFUNDS AND TRANSFERS

Should you need to cancel your trip, you must notify us in writing, by letter, e-mail, or by fax immediately. Deposits are non-refundable, though if you cancel more than 90 days prior to tour departure date, the deposit is transferable to any other tour taken within 12 months of the original tour start date, minus a per person transfer fee (some tours have a 100% non-refundable/nontransferable deposit; you will be informed of this at the time of booking). Less than 90 days prior to departure, all monies paid are 100% non-refundable, non-transferable. Name changes are not permitted. Insurable risks may be covered under trip cancellation insurance policies, if purchased.

We will not grant partial refunds for any unused trip arrangements—voluntarily missed meals, sightseeing, transport, etc—after the trip has commenced, or any refunds to trip members who do not complete any portion of the itinerary for whatever reason. All air tickets are non-refundable and valid only for the flight(s) indicated.

We may cancel departures if forced to do so by circumstances such as war, civil or political unrest or what is commonly referred to as force majeure. In these instances we will refund all passengers in full if cancellation takes place more than 60 days prior to tour start date. If cancellation occurs within the 60 day period, we will offer to postpone your trip to another departure of the same tour code within 12 months of the original tour start date; or, if circumstances do not permit, an alternative will be offered at that time. We will not be responsible for costs associated with re-issuance or extension of visas, airline change fees, or for any compensation. We strongly recommend that all travellers purchase trip cancellation insurance, either through Adventures Abroad or elsewhere, as this may provide coverage under such circumstances.

If we cancel your tour due to insufficient enrolment, we will endeavour to find an alternative tour for you. If this is not acceptable, all monies paid will be refunded in full and will constitute full settlement. We will not be responsible for any expenses incurred, such as visas, vaccinations, independently purchase airfare, or any compensation. Notice of cancellation due to insufficient enrolment in any program will be given approximately 60 days prior to departure.

### TRAVEL ADVISORIES

Your chosen tour may not operate as a result of a government issued travel advisory warning its citizens not to travel to the country to be visited. We reserve the right to operate the trip with an altered itinerary should a warning apply only to a specific

geographical area within the affected country. We strongly recommend that you purchase trip insurance that covers you for such an advisory.

### TRIP CANCELLATION INSURANCE

Trip cancellation and interruption insurance is optional but highly recommended. Travel insurance offers peace of mind and financial protection against unforeseen events that might prevent your travel or completion of your trip. Visit our website to learn more about policy packages available, or call one of our reservation agents for more information and / or a quote for your specific journey.

### FITNESS AND MEDICAL INSURANCE

If you will be 75 or older at the time of travel you will be required to have a physician complete and sign a questionnaire that affirms your suitability for your chosen tour. Certain tours, including those involving high altitude and/or walking/trekking, require a medical questionnaire to be completed and signed by a physician regardless of age. We require that all passengers be medically insured. Once you have been confirmed on a trip that requires a medical certificate signed by a doctor, normal cancellation penalties apply if your doctor does not sign the certificate.

### CHANGES TO ITINERARY

We take great care to ensure the accuracy of our itineraries and promotional literature; however, circumstances beyond our control may necessitate changes to tour content and changes in tour dates. In the case of content change, you must refer to the tour itinerary included with your final documents package as it may have been updated since you booked your trip. In the case of a shift in dates, we will notify you as early as possible of such changes so that necessary adjustments can be made. Changing conditions in the field may also necessitate itinerary modifications after the trip has departed. Tour members are responsible for all increased costs associated with en route itinerary changes or changes in means of conveyance, hotels, Tour Leaders, etc. Land Only clients will be responsible for any costs associated with changes tour start / end point/s.

### SINGLE TRAVELLERS

Most tours have a single-share program in which we match you with another single traveller of the same gender. If we are unable to pair you, we will usually absorb the cost of a single room. On some tours a "forced single" will apply; please enquire at time of booking. You will normally be informed of this charge 60 days prior to departure; however, we reserve the right to charge this fee up to your departure and, in rare cases, once you have departed. Upgrading to single room once the tour has begun is subject to availability in each overnight point, and payment must be made immediately to our office or locally to the Tour Leader. If you want to guarantee your own room, a single supplement applies. Payment of single supplement does not, however, guarantee that you will receive a twin size, twin-bedded room.

### ADDITIONAL FEES AND CHARGES

Additional charges for single supplement, extra accommodation, visa/permit fees, international air taxes / fuel surcharges, domestic air taxes, arrival / departure transfers (for Land Only customers), will be added to your invoice, if applicable. Transferring to another tour or tour date is only permissible outside of 90 days prior to departure and is subject to a transfer fee. All other feasible changes are subject to availability; changes to airline tickets are subject to fees levied by the airline. There may also be taxes that you have to pay locally while on tour (you will be advised in advance).

### TOUR PRICES & FLUCTUATIONS

Prices quoted are based on foreign exchange rates at the time of printing. Increases due to fuel costs, rates of exchange, tariff revisions, airline pricing, etc may result in an adjustment to our published pricing. Though unlikely, we reserve the right to alter the price of any tour and forward an amended invoice. Any price increase will normally be notified no later than 60 days prior to departure.

### SPECIAL REQUESTS

Hotel check-in on the first day of the tour will be in accordance with the hotel's usual check-in times. Though we will request early check-in for early arrivals, we regret that this cannot be guaranteed. If you want to earn reward points on tickets booked through us, please advise us as early as possible, noting that some fares exclude frequent flyer schemes. We will attempt to accommodate special requests by notifying the suppliers in writing. Though unlikely, we cannot guarantee that special requests—room locations,

## WHAT YOU NEED TO KNOW

adjoining rooms, meal requirements for flights or hotels, seating requirements for flights, etc—will be adhered to by our suppliers.

### LAND ONLY PARTICIPANTS

Those who intend to purchase airfare from an independent agent are advised not to book air arrangements until the tour has been confirmed. Notification of a guaranteed departure will be made no later than 60 days prior to scheduled departure. You will be responsible for any costs incurred should your flight arrangements be delayed, or should we have to change the tour start/end points or dates after the tour has been guaranteed. You should not expect the same level of service from discount consolidators and travel websites, as you would receive from us. We have a full-service, in house, air-ticketing department with extensive experience in arranging complex travel. Discounters deal in volume and tend not to provide professional travel planning consultation. If you choose to go this route, be careful which company you select and reconfirm all reservations directly with the airline.

### ARRIVAL AND TRANSFER INFORMATION

If you are not booking your air travel through us, it is your responsibility to provide us with your air schedule prior to your departure so we can confirm your arrival. Land Only passengers are not entitled to arrival or departure transfers unless paid for separately. Land and Air passengers are entitled to transfers; if you arrive early / leave late, we will include your transfers if extra hotel nights are booked through us.

### BAGGAGE AND PORTERAGE

One "large" or "main" piece of luggage per person is allowed on our tours. This is in addition to your "carryon" or day bag (for camera, water, etc). The large/main bag must not exceed 20 kg (45 lb) and be of a standard size; i.e. reasonable in its dimensions such that you are able to manage it on coaches, trains and/or aircraft, and when porters are not available. This baggage must also conform to the limitations set by the airline with which you are travelling (contact the airline if in doubt). Some tours have stricter baggage restrictions as outlined in your pre-trip information package. Your Tour Leader will collect a fee if an additional piece of luggage is carried or if your bag exceeds the allowed weight. Porters may NOT be available at all hotels, airports, ferry terminals, etc, or at some destinations entirely.

### CLIENT INFORMATION AND TRAVEL DOCUMENTS

You will be responsible to provide correct information regarding personal details (passport name, address, contact information) and flight information (if applicable). We will not be responsible for costs incurred due to incorrect, incomplete or inaccurate information. You must have a valid passport for international travel. Your passport should be valid for at least six months beyond the date you expect to return home. You are responsible for arranging visas or travel permits, if applicable. Medical vaccination certificates may be required for entry in some countries. Under normal circumstances you will receive your final tour documents two weeks prior to departure unless delayed by a supplier providing information or documentation.

### PASSENGER RESPONSIBILITY

Trip members assume responsibility to select a trip most appropriate to their physical abilities and may be required to obtain a physician's release. Members are also responsible for studying pre-departure information; for bringing all necessary equipment and clothing, and must abide by the authority of our Tour Leaders and/or local agents and guides. We reserve the right to refuse the application of anyone and/or expel any tour member whose conduct is incompatible with the interest and well being of other tour participants. Any costs associated with removal will be borne by the passenger.

### OUR RESPONSIBILITY

We act as an agent for the owners and/or contractors providing the services and means of transportation specified. All tickets and vouchers are issued subject to terms and conditions. We assume no responsibility in connection with any injury, death, loss, accident or delay which may be occasioned either by reason of defect or through the acts of default of any company or person engaged in carrying out arrangements of the tour or flights. No responsibility is accepted for any changes in schedule or other events resulting from improper health certificates or travel documents or as any act of any seasonal variation, labour strike, civil disturbance, political unrest and natural acts. We cannot guarantee that accommodations, ground transportation, airline, ferry, rail, cruise ship or similar service will be exactly as outlined in the general catalogues, day-by-day itineraries or other promotional literature. Extreme care is taken in the

contracting of all services, however we cannot be responsible for the errors or omissions of the suppliers or services. In the unlikely event that a supplier fails to honour their contract with us, we reserve the right to alter, change or cancel such services outlined in our literature. When such a change occurs, we will endeavour to substitute comparable services, although we will not be liable for any difference in the quality or enjoyment. Tourism is still developing in many destinations, and thus facilities and services may be under construction and repair. We will endeavour to alter trip arrangements should we be forewarned of such occurrences.

### LIMITATION OF LIABILITY

You are aware that, during the trip in which you are choosing to participate, you are subjecting yourself to certain risks including, but not limited to: forces of nature, travel in remote areas and wilderness terrain, and transportation by air, train, automobile or other conveyance. You are aware that medical services and facilities may not be readily available throughout the duration of the trip. You recognize that such risks may be present at any time during the trip.

You are further aware that we act only as agent for the owners, contractors and suppliers providing means of transportation and/or all other related travel services and assume no responsibility howsoever caused for injury, loss, damage or death to person or property in connection with any service resulting directly or indirectly from: natural acts, detention, annoyance, delays and expenses arising from quarantine, strike, failure of any means of conveyance to arrive or depart as scheduled, civil disturbance, government restriction or regulation, discrepancies of change of transit or hotel services, over which we have no control. You understand that if any trip has to be delayed because of weather, road conditions, flight delays, cancellation of common carriers, sickness or other contingencies for which we cannot reasonably make provision, the cost of your delay and/or replacement is not included in the trip fees. All payments must be paid locally.

In consideration of, and in part payment of, the right to participate in the trip, you will fully assume all risk of the above hazards and hereby release and discharge us and our agents from all actions, claims or demands resulting from your willing participation in the trip. You are aware that this is a release of liability and a contract between you and us and that you sign it of your own free will. This agreement shall serve as a release for you, your heirs, administrators, executors and for all members of your family including any minors accompanying you.

Trip members grant Adventures Abroad express permission to take a photographic record of its trips for promotional and commercial use.

### CUSTOMER SERVICE AND CLIENT FEEDBACK

We will provide you with a Tour Questionnaire in your final documents package. We encourage completion of this questionnaire in order to ascertain deficiencies, inaccuracies and positive feedback regarding our service, the tour, and Tour Leader. Any complaint you have while on tour must be brought to the Tour Leader's attention immediately. If the matter cannot be rectified during your trip, please forward your complaint in writing to our office within 30 days of your return. (We will not be responsible for unsettled complaints not received within 30 days of your return.) We may require 60 days from receipt to respond. In the event a mutual agreement cannot be reached, this contract may be interpreted in the court system in accordance with the law. In the event of a legal dispute the prevailing party will be entitled to reimbursement of legal fees.

### LICENCING AND REGISTRATION (CANADA)

Adventures Abroad Worldwide Travel Ltd is a registered Travel Agent/Retailer with the province of British Columbia. We must maintain ethics and standards regarding business practices and finances as outlined by Business Practices & Consumer Protection Authority, the province's regulatory body. You can book an Adventures Abroad tour knowing that all monies paid are fully protected. Our registration number is 3438.

### LICENCING AND REGISTRATION (USA)

Adventures Abroad Worldwide Travel Ltd is a registered Seller of Travel with the California Department of Justice. Our number is 2023067-40. We are also a registered Out-of-State Seller of Travel with Washington State, Department of Licensing, Business & Professions Division. Our Washington registration number is 602 223 162.